

## Our first care is your health care ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM

801 East Jefferson, Phoenix AZ 85034 PO Box 25520, Phoenix AZ 85002 phone 602 417 4000 www.ahcccs.state.az.us

**Date:** November 9, 2004

**To:** Distribution\* copy for electronic distribution

From: Diane Ross, Assistant Director, DMS

**Subject:** KidsCare and HIFA Parent Statistics as November 1, 2004

November 1, 2004statistics for KidsCare and HIFA parents are attached to this memorandum. If you have any questions regarding this information please call me at (602) 417-4590.

This report is also now available on the Internet at <a href="www.ahcccs.state.az.us/Statistics">www.ahcccs.state.az.us/Statistics</a>.

Thank you.

## Distribution\*

Anthony Rodgers Susan Gerard – Governor's Office

Tom Betlach Angela Rodgers – Governor's Office of Community Policy

Dr. Mark Leib Kaihe Akahane – CMS

Kate Aurelius Dr. Howard Eng – U of A Rural Health Office
Jim Cockerham Moe Gallegos – City of Phoenix Community Services
Kari Price Dr. Jennie Kronenfeld – ASU Dept. of Sociology

Debi Wells

Dana Naimark – Children's Action Alliance
Frank Lopez

Jane Pearson – St. Luke's Charitable Trust

Anna Alonzo Tara Plese – Association of Community Health Centers John Gallagher Wendy Liebman

Gloria Collins Linda Skinner Melanie Norton Kay Wingate Patty Dennis Patsy Momeyer

Dawn O'Dell

DR:JL

S:\dms stats\kidscare\kc rpt cvr.doc

	KidsCare Enrollment as of November 1, 2004												
	Hotline Calls <sup>1</sup>	(Not inc	uding conv	cations ersions from DES or rograms) 2	Working Days <sup>3</sup>	DES Conv.	KidsCare Eligibles as of the 1st						
Oct. 2002	6,382	2,955	=	134 per day	(22)	502	47,542						
Nov. 2002	5,933	2,819	=	148 per day	(19)	377	48,911						
Dec. 2002	7,977	2,252	=	107 per day	(21)	515	49,985						
Jan. 2003	9,710	2,794	=	133 per day	(21)	496	48,681						
Feb. 2003	7,393	2,634	=	139 per day	(19)	491	48,915						
Mar. 2003	7,359	3,402	=	162 per day	(21)	584	50,520						
Apr. 2003	7,796	3,142	=	143 per day	(22)	524	50,424						
May. 2003	6,966	2,920	=	139 per day	(21)	541	50,747						
Jun. 2003	6,907	2,724	=	130 per day	(21)	458	50,019						
Jul. 2003	5,388	2,820	=	128 per day	(22)	565	51,027						
Aug. 2003	7,001	3,568	=	170 per day	(21)	575	51,095						
Sep. 2003	7,136	3,163	=	151 per day	(21)	663	50,825						
Oct. 2003	8,225	2,715	=	129 per day	(21)	562	50,706						
Nov. 2003	6,638	2,731	=	152 per day	(18)	597	49,718						
Dec. 2003	7,616	3,261	=	148 per day	(22)	690	50,721						
Jan. 2004	9,068	3,273	=	164 per day	(20)	667	49,897						
Feb. 2004	7,577	3,190	=	168 per day	(19)	604	50,567						
Mar. 2004	8,801	3,002	=	131 per day	(23)	714	51,270						
Apr. 2004	9,119	3,045	=	138 per day	(22)	619	50,894						
May. 2004	8,914	3,143	=	157 per day	(20)	656	50,459						
Jun. 2004	9,465	3,252	=	155 per day	(21)	185	50,373						
Jul. 2004	10,871	3,614	=	172 per day	(21)	385	49,968						
Aug. 2004	12,555	3,848	=	175 per day	(22)	1,011	49,591						
Sep. 2004	11,598	4,092	=	195 per day	(21)	985	49,148						
Oct. 2004	11,113	3,484	=	174 per day	(20)	765	48,171						
		Total Kid	Total KidsCare Enrollment as of November 1, 2004 47,941										

<sup>1.</sup> Beginning July 2004, Hotline Calls include change report calls handled by Hotline staff.

Degrining day 2003, Frotine Scalar include change report data harded by Frotine Stan.
 Through August 2003, reflects actual applications received, although all have not been entered into the KidsCare database Beginning September 2003, reflects actual applications received and entered into the KidsCare database.
 1999 applications do not include August information.

	Number Applied for KidsCare Denied KidsCare and Approved Title XIX	Number Converted from KidsCare to Title XIX After Enrollment in Health Plan or Direct Services	Number Converted from KidsCar to Title XIX Before Enrollment Under KidsCare
1998	1,247	155	
1999	3,538	12,955	7,015 <sup>2</sup>
2000	4,785	13,110	7,062
2001	2,806	25,164	7,623
2002	1,621	24,830	4,409
Jan. 2003	188	1,677	437
Feb. 2003	167	1,414	413
Mar. 2003	188	2,053	516
Apr. 2003	353	1,809	709
May. 2003	325	1,821	594
Jun. 2003	304	1,699	627
Jul. 2003	245	1,577	395
Aug. 2003	371	1,781	452
Sep. 2003	224	1,405	353
Oct. 2003	178	1,699	270
Nov. 2003	209	1,401	317
Dec. 2003	197	1,355	258
Jan. 2004	171	1,253	226
Feb. 2004	154	1,416	315
Mar. 2004	215	1,524	358
Apr. 2004	252	1,681	326
May. 2004	224	1,736	368
Jun. 2004	319 <sup>3</sup>	1,694	262
Jul. 2004	247	1,956	389
Aug. 2004	398	1,795	562
Sep. 2004	304	1,262	389
Oct. 2004	318	1,346	403

Kids Approved for Title XIX as a Result of the KC Application Process

 $<sup>^{\</sup>rm 1}$  Direct Services was eliminated as an enrollment option July 1, 2001.  $^{\rm 2}$  Nov. 1998 through Dec. 1999

## November 1, 2004

Γ	Ethnicity of the KidsCare Population									
ı	·									
L		As of O	ctober 1, 2004							
ı	537	1.1%	Asian/Pacific Islander							
ı	1,124	2.3%	Black							
ı	25,935	53.8%	Hispanic							
ı	3,641	7.6%	Native American							
ı	12,926	26.8%	White							
1	867	1.8%	Other							
L	3,142	6.5%	Unknown							
ſ	48.172	100.0%	Total							

The report of Ethnicity of the KidsCare Population is updated quarterly.

Enro	llment by Age	- November 1, 2	004*
Age	Capitated	FFS/IHS	Total
>1	526	18	544
1	2,437	82	2,519
2 - 5	10,147	321	10,468
6 - 9	12,583	532	13,115
10 - 13	10,714	620	11,334
14 - 17	8,265	647	8,912
18	988	97	1,085
19	5	0	5
Total	45,665	2,317	47,982

Enrollment by Gender - November 1, 2004*								
Total	%							
24,650	51.4%	Male						
23,332	48.6%	Female						
47.982	100.0%	Total						

\*Eligible and enrolled figures may differ slightly. Please see notes on Page 5

	Reasons for Denials During October 2004									
478	17%	Failed to verify amount of income								
692	24%	Applicant is receiving Medicaid*								
829	29%	Excess Income								
148	5%	Citizenship/qualified alien status not met								
112	4%	Medicaid approved as a result of KC referral								
189	7%	Covered by group or other health insurance								
101	4%	Voluntary withdrawal								
331	11%	Other								
2,880	100%									

This figure can be misleading. This does not mean the family did not know the kids are AHCCS eligible. The application asks applicants to indicate the kids in household for whom they are applying and the kids who are already AHCCS eligible. However thi question is frequently left blank or answered incorrectly.

	Reasons fo	r Discontinuance - October 2004
	1	Fransferred to Medicaid
1524	36.43%	Total Transferred to Medicaid
2659	63.57%	Other*
4183	100.00%	Grand Total
1358	51.07%	Premium payment not made
55	2.07%	Age
62	2.33%	Failed to verify amount of income
44	1.65%	Loss of contact
12	<1%	Voluntary discontinuance
376	14.14%	Excess Income
331	12.45%	Failed to complete the renewal process
16	<1%	Covered by group or other health insurance
20	<1%	Moved out of state
185	6.96%	Failed to cooperate with Medicaid requirements
200	7.52%	Other
2659	100.00%	Total Other*

Discontinuance statistics reflect the number of children whose eligibility ended at the end of tl month.

	KidsCare Premium Statistics											
	1999 Calendar Year Totals	2000 Calendar Year Totals	2001 Calendar Year Totals	2002 Calendar Year Totals	2003 Calendar Year Totals	January - June 2004	July 2004	August 2004	September 2004	October 2004	November 2004	2004 Calendar Year Totals
Active Population							49,968	49,591	49,148	48,171	47,941	
Billed												
Number of Households	3,418	56,422	112,002	151,764	176,666	79,649	26,526	26,513	26,337	25,164	25,264	209,453
Number of Kids	5,793	94,852	194,100	264,373	303,943	136,429	42,046	42,250	41,948	40,349	40,528	343,550
Premium Amount	49,110	\$815,856	\$1,646,125	\$2,256,153	\$2,720,505	\$2,053,770	\$521,760	\$523,010	\$526,185	\$516,785	\$522,160	\$4,663,670
Bad Debt*												
Number of Households	204	2,869	5,401	6,904	8,282	2,846	615	1,061	2,525	1,324		8,371
Number of Kids	326	4,530	9,011	11,558	13,595	5,783	984	1,598	3,597	2,135		14,097
Bad Debt Amount	\$2,155	\$77,573	\$136,906	\$166,328	\$207,105	\$153,984	\$28,025	\$33,885	\$85,272	\$44,232		\$345,398

<sup>\*</sup> This number does not agree with the number of kids discontinued for non-payment of premiums, because some children who were in households that failed to pay premiums were actually discontinued for another reason. Children discontinued solely for non-payment are reinstated if payment is made in full before month-end

	KidsCare November 1, 2004															
Eligible by County		Oct 2002	Oct 2003	Nov 2003	Dec 2003	Jan 2004	Feb 2004	Mar 2004	Apr 2004	May 2004	Jun 2004	Jul 2004	Aug 2004	Sep 2004	Oct 2004	Nov 2004
Apache	01	580	821	800	825	791	813	797	785	737	733	716	700	685	681	698
Cochise	03	811	909	882	903	903	884	883	878	878	865	858	852	864	849	870
Coconino	05	1,151	1,246	1,234	1,296	1,276	1,263	1,261	1,245	1,217	1,171	1,143	1,119	1,103	1,086	1,071
Gila	07	457	467	447	480	477	473	483	491	463	452	433	443	436	447	428
Graham	09	258	318	315	310	310	319	331	320	308	300	301	295	273	261	269
Greenlee	11	37	42	37	36	34	38	36	38	36	35	40	40	40	33	31
Maricopa	13	27,858	29,484	28,957	29,516	29,021	29,609	30,132	30,055	29,899	29,930	29,861	29,679	29,468	28,894	28,842
Mohave	15	1,025	1,402	1,362	1,420	1,411	1,409	1,425	1,407	1,372	1,342	1,308	1,287	1,312	1,234	1,211
Navajo	17	1,064	1,268	1,243	1,287	1,267	1,255	1,245	1,206	1,185	1,195	1,153	1,143	1,141	1,137	1,136
Pima	19	8,088	8,210	8,013	8,111	7,943	7,983	8,079	7,993	8,039	8,071	7,894	7,831	7,615	7,375	7,283
Pinal	21	1,156	1,275	1,322	1,350	1,324	1,329	1,340	1,306	1,275	1,308	1,279	1,277	1,263	1,245	1,259
Santa Cruz	23	828	775	797	811	789	792	810	807	807	801	802	835	802	803	809
Yavapai	25	1,736	1,815	1,733	1,780	1,760	1,794	1,800	1,755	1,724	1,724	1,719	1,670	1,687	1,660	1,669
Yuma	27	2,354	2,511	2,411	2,432	2,434	2,442	2,479	2,431	2,361	2,288	2,303	2,266	2,332	2,309	2,239
La Paz	29	135	162	163	164	156	166	173	177	160	157	158	154	158	158	167
TOTAL	•	47,538	50,705	49,716	50,721	49,896	50,569	51,274	50,894	50,461	50,372	49,968	49,591	49,179	48,172	47,982

Covered by	Oct 2002	Oct 2003	Nov 2003	Dec 2003	Jan 2004	Feb 2004	Mar 2004	Apr 2004	May 2004	Jun 2004	Jul 2004	Aug 2004	Sep 2004	Oct 2004	Nov 2004
Temporary Fee-for-Service	-	1		1		2	2	2	2	2	2	3	2	1	2
Capitated Plans	45,431	47,913	47,019	47,963	47,240	47,911	48,702	48,329	48,042	47,997	47,625	47,233	46,886	45,875	45,665
IHS	2,107	2,791	2,697	2,757	2,656	2,656	2,570	2,563	2,417	2,373	2,341	2,355	2,291	2,296	2,315
TOTAL	47,538	50,705	49,716	50,721	49,896	50,569	51,274	50,894	50,461	50,372	49,968	49,591	49,179	48,172	47,982

\*Discrepancy of 1 for October 2003 - Eligibles (50,706) and enrolled(50,705).

\*Discrepancy of 2 for November 2003 - Eligibles (49,718) and enrolled(49,716).

\*Discrepancy of 1 for January 2004 - Eligibles (49,887) and enrolled(49,896).

\*Discrepancy of 2 for February 2004 - Eligibles (50,557) and enrolled(50,559).

\*Discrepancy of 4 for March 2004 - Eligibles (51,270) and enrolled(51,274).

\*Discrepancy of 2 for May 2004 - Eligibles (50,459) and enrolled(50,461).
\*Discrepancy of 1 for June 2004 - Eligibles (50,373) and enrolled(50,372).
\*Discrepancy of 31 for September 2004 - Eligibles (49,148) and enrolled(49,179).
\*Discrepancy of 1 for October 2004 - Eligibles (48,171) and enrolled(48,172).
\*Discrepancy of 41 for November 2004 - Eligibles (47,941) and enrolled(47,982) due to time difference in report preparation.

## HIFA Parents November 1, 2004

-									
ı	Ethnicit	y of the HIFA	A Parent Population						
L	As of October 1, 2004								
Н									
L	233	2.0%	Asian/Pacific Islander						
ı	187	1.6%	Black						
ı	4,478	37.7%	Hispanic						
ı	982	8.3%	Native American						
ı	4,534	38.2%	White						
۱	261	2.2%	Other						
L	1,202	10.1%	Unknown						
Г	11 877	100%	Total						

	Reasons for Denials During October 2004									
763	48%	No Eligible Child								
55	3%	Applicant is receiving Medicaid								
0	0%	Did not Cooperate with Medicaid Requirements								
197	13%	Citizenship/qualified alien status not met								
181	11%	Medicaid approved as a result of KC referral								
114	7%	Covered by group or other health insurance								
42	3%	Voluntary withdrawal								
222	14%	Other								
1,574	100%	Total								

Enrollment by Gender HIFA Parents November 1, 2004							
5,094	42.9%	Male					
6,783	57.1%	Female					
11,877	100%	Total					

	Reasons for Discontinuance October 2004						
Transferred to Medicaid							
108	11%	Total Transferred to Medicaid					
838	89%	Other*					
946	100%	Grand Total					
430	51%	Premium payment not made					
247	29%	No Eligible Child					
0	0%	Failed to verify amount of income					
6	<1%	Loss of contact					
11	1%	Voluntary discontinuance					
45	5%	Excess Income					
27	3%	Failed to complete the renewal process					
17	2%	Covered by group or other health insurance					
3	<1%	Moved out of state					
15	2%	Failed to cooperate w/Medicaid requirements					
37	4%	Other					
838	100%	Total Other*					

Discontinuance statistics reflect the number of parents whose eligibility ended at the end of the month.

HIFA Premium and Population Statistics									
	Calendar 2003	January - June 2004	July 2004	August 2004	September 2004	October 2004	November 2004	Calendar 2004	
Active Population		69,340	11,584	11,630	11,576	11,877	11,951		
Billed									
Number of Accounts	107,342	61,245	10,734	10,770	10,830	10,929	11,060	115,568	
Premium Amount	2,101,928	\$1,200,010	\$210,285	\$211,855	\$213,925	\$216,485	\$219,240	\$2,271,800	
Bad Debt									
Number of Parents Termed*	6,355	3,181	671	629	615	598		5,694	
Bad Debt Amount	199,496	\$100,837	\$20,400	\$19,736	\$19,395	\$19,610		\$179,978	

<sup>\*</sup> This number does not agree with the number of parents discontinued for non-payment of premiums, above, because some were also discontinued for another reason and are included in that count. Those discontinued solely for non-payment are reinstated if payment is made in full before month-end and are also not included in the count under reasons for discontinuance.